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### ***Minimum Requirements***

As of September 22, 2014 (underlined / bold are changes since February 2014):

<b>Browser / Program</b>	<b>Minimum Requirements</b>	<b>Recommended Requirements</b>
Internet Explorer	Version <u>IE9</u> and above	Version IE11 and above
Mozilla Firefox*	Version: <u>20.0</u> and above	Version <u>30.0</u> and above
Safari	Version <u>6.0</u> and above	Version <u>6.1</u> and above
Google Chrome	Version <u>20.0</u> and above	Version <u>36.0</u> and above
Adobe Acrobat Reader **	Version 8.0 and above	Version <u>XI</u> ( <u>11.0</u> ) and above
Microsoft Excel / Word ***	Version 2003 and above	Version 2010 and above
Screen Resolution	1024 x 768	1280 x 1024 or higher

\* Mozilla Firefox 17 has known issues and should be avoided.

\*\* Adobe Acrobat Reader is required for reports.

\*\*\* Excel is required for reports that export as a spreadsheet or pivot table. Word is required for reports that export as a mail merge. To use Office 2003, you must download and install the Microsoft Office Compatibility Pack for Word, Excel, and PowerPoint 2007 File Formats.

### ***Q Website URLs***

The following should be your "Bookmark" or "Favorite":

**<http://q.conejousd.org>**

Do NOT save a link that includes any subdirectory such as "Q", "Home", "Login", etc.

Do NOT save a link that includes a file name such as "login.aspx" or "default.htm".

Directories and file names may change as the product evolves and may not work in the future.

## Getting Help

You can always click the “Help” menu in Q for the “QWiki” help system. There are also links on the main Q Index page to help.

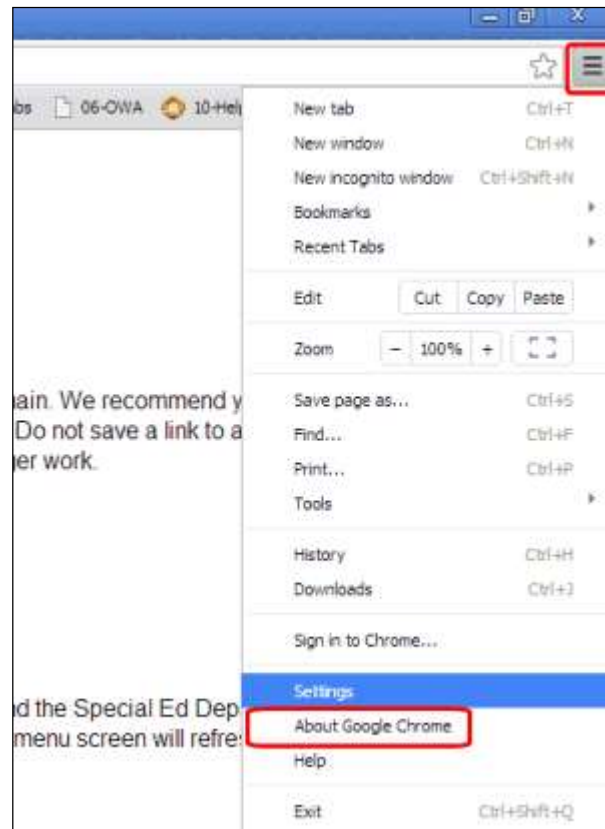
## Google Chrome

### How to tell if you are using Google Chrome (a.k.a. “Chrome”)

Google Chrome did away with a menu bar and now has a menu icon at the top right. Older versions of Chrome have a wrench icon.

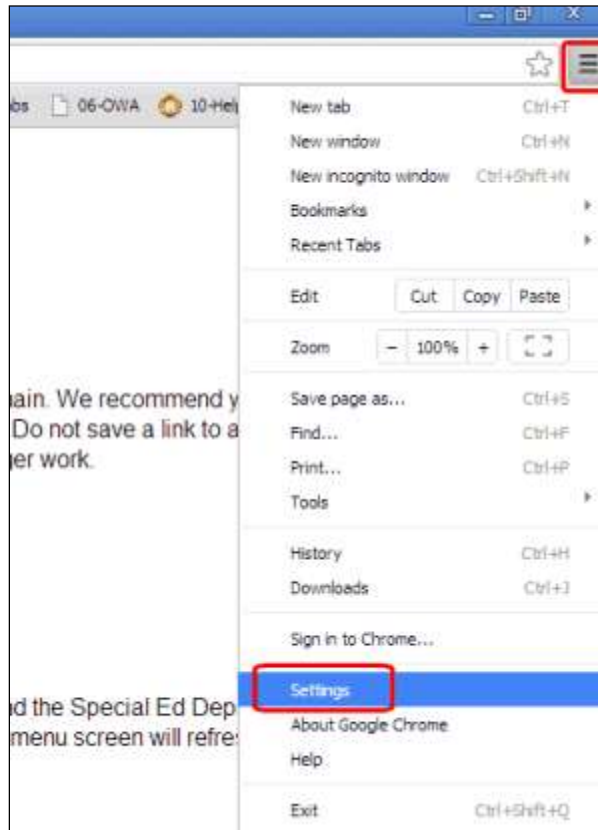


Clicking on the menu icon will open a menu. You'll see "About Google Chrome" on the menu. Click “About Google Chrome” to see what version of Chrome you are using.

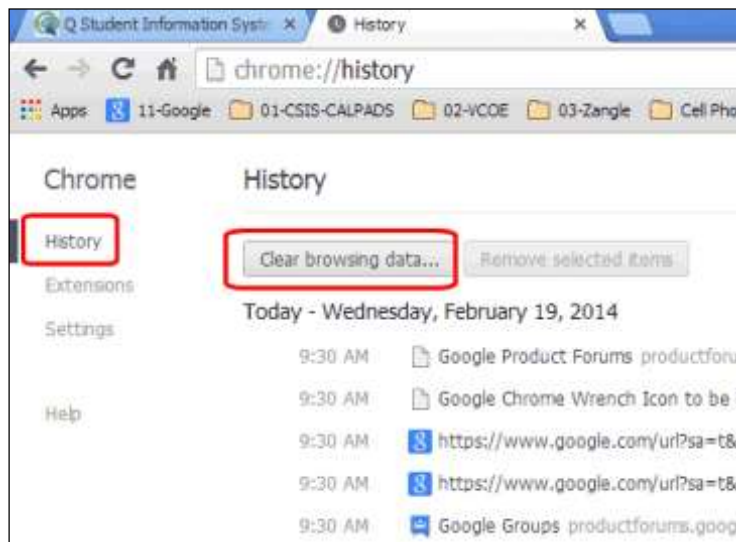


## How to clear the cache in Google Chrome

Click on the menu icon. Then, click on "Settings".



Click on "History" on the left, then the [Clear browsing data...] button.



Change the drop-down at the top to read "the beginning of time". Check-mark all the boxes except the bottom two. Click [Clear browsing data].

Wait a minute or so while the files are deleted. After it's done, you can close the "Settings" tab in Chrome.



## Internet Explorer

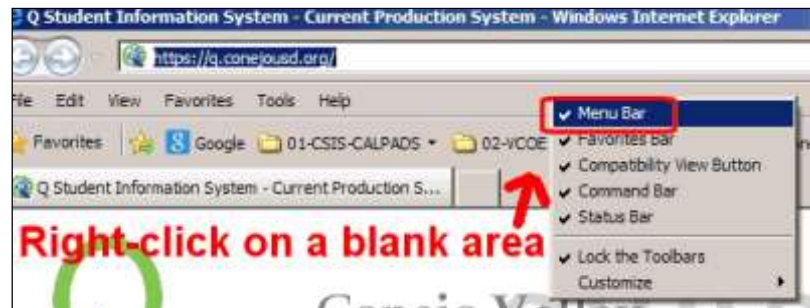
### How to tell if you are using Internet Explorer (a.k.a. "IE")

If you are using Internet Explorer, it will have "Windows Internet Explorer" in the title bar of your browser. There may also be a "Help" menu and if you click on it, you'll see "About Internet Explorer".

Click "About Internet Explorer" to see what version you are running.



If you don't see the menu bar with "Tools" and "Help", right-click on a blank area and click on "Menu Bar" to check-mark it.

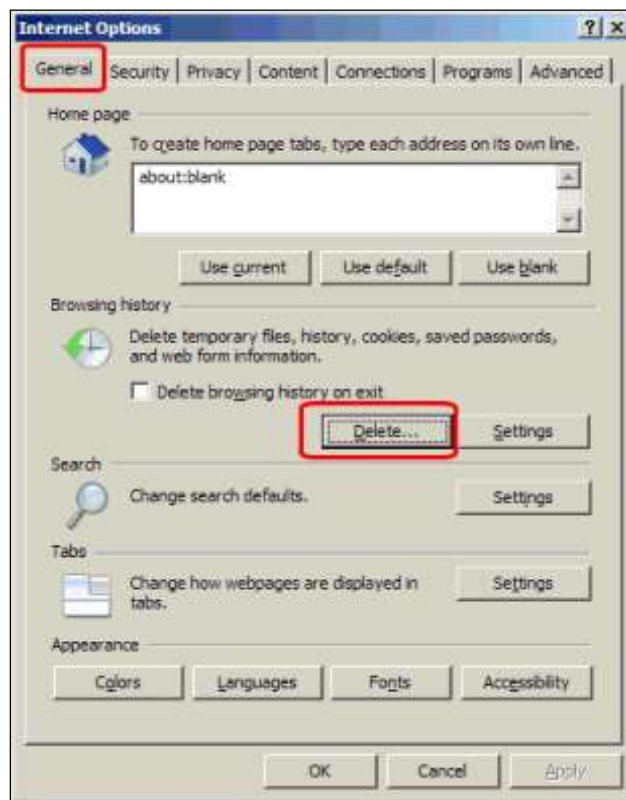


## How to clear the cache in Internet Explorer

Click on the "Tools" menu and select "Internet Options".



On the "General" tab, click the [Delete...] button.



Do NOT check-mark the first box, but check-mark all the others. Then, click [Delete].

It may take a minute or so depending on how many files you have in your cache. When it finishes, click [OK] to close the box.

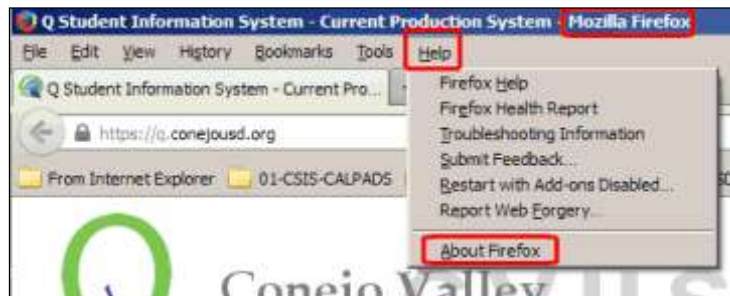


### Mozilla Firefox

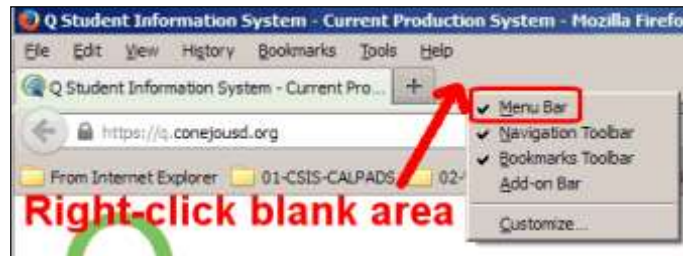
#### How to tell if you are using Mozilla Firefox (a.k.a. "Firefox")

If you are using Mozilla Firefox, it will have "Mozilla Firefox" in the title bar of your browser. There may also be a "Help" menu and if you click on it, you'll see "About Firefox".

Click "About Firefox" to see what version you are running.



If you don't see the menu bar with "Tools" and "Help", right-click on a blank area and click on "Menu Bar" to check-mark it.



## How to clear the cache in Mozilla Firefox

Click on the "Tools" menu and select "Options".



Click on the "Advanced" icon and then the "Network" tab. Click the [Clear Now] button. Wait a minute or so, then click [OK] to close the box.

